



May 25, 2004

Bill Kurtenbach
Trustor Coatings
401 N. 72nd Ave.
Wausau, WI 54401

Dear Bill:

I just wanted to write to you and express my appreciation and satisfaction with your products. I would especially like to comment on the K-10 concentrate all-purpose cleaner.

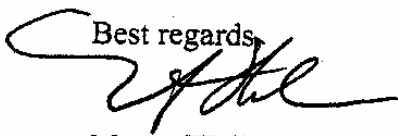
As you know, we have just installed approximately 50,000 sq. ft. of very expensive wood floor in our casino. Your Wear-Max ceramic coating and K-10 cleaner were highly recommended by the wood floor manufacture.

I was skeptical at first because we were using a neutral cleaner with great satisfaction. We decided to give K-10 a try.

Our wood floors look great and I have to thank you and your partners for introducing us to your products. Being in charge of a large department, it's great to give the Team Members a tool to make their job easier, knowing it is a powerful cleaning solution that is harmless and environmentally safe.

All of us at the Palms would like to thank you.

Best regards,



Monty Wall
Public Area Manager